



Lane Three Application & Contract				Contract No. LTI			
PURCHASER				DEALER			
Applicant Name:				Dealer Name:			
Address:				Address:			
City:				City:		Dealer Code:	
State:	Zip:	Phone:		State:	Zip:	Phone:	
VEHICLE				LIENHOLDER			
Year:	Make:			Lienholder:			
Model:			Current Odometer Reading:		Address:		
Vehicle Identification Number (VIN):				City:			
Vehicle Purchase Date:		Vehicle Purchase Price:		State:	Zip:	Phone:	

CONTRACT COVERAGE LEVELS	
<p style="text-align: center;">VEHICLE TERMS (Number of months/Mileage in Thousands)</p> <p> <input type="checkbox"/> 60/100 <input type="checkbox"/> 36/75 <input type="checkbox"/> 24/50 <input type="checkbox"/> 24/30 </p> <p> Contract Price _____ Time begins on the date of Contract sale, mileage measured from the odometer reading at the time of sale. </p>	<p style="text-align: center;">Contract Holder Agrees That:</p> <ol style="list-style-type: none"> 1.) Breakdown of a Covered Part within the first 90 Days or 1,000 Miles of contract date will not be covered. 2.) Contract Holder must have the engine oil and filter changed by a commercial service facility every (180) days or six thousand miles thereafter whichever comes first (Handwritten receipts will NOT be accepted)
MANDATORY SURCHARGES	
<input type="checkbox"/> 4WD/AWD <input type="checkbox"/> Luxury/Highline <input type="checkbox"/> Business Use <input type="checkbox"/> Turbo/Supercharger	
<p style="text-align: center;">OPTIONAL SURCHARGES</p> <input type="checkbox"/> Seals & Gaskets <input type="checkbox"/> 30 Days/1,000 Miles Waiting Period	<p style="text-align: center;">DEDUCTIBLE</p> There is a \$100 Deductible per Repair Visit
ADMINISTRATOR: IDS Administrative Solutions · 2520 St. Rose Parkway Suite 202 · Henderson, NV 89014 1-877-483-4559	
<p>NOTICE:</p> <p>The undersigned verify that the information contained herein is true and correct to the best of their knowledge. The undersigned Contract Holder has examined and driven the Vehicle and is not aware of any mechanical or electrical defect or problem with the Vehicle. The Contract Holder verifies that He/She has read, understands, and will abide by the terms and conditions of this Contract. No verbal or written representations have been made which may alter the terms and conditions of this Contract. We reserve the right to refuse, cancel, terminate or void any Contract that does not meet Our underwriting guidelines (except in Arizona). This Contract becomes valid only upon acceptance by the Administrator. Purchase of this Contract is not necessary to obtain financing for the Vehicle. This is not an insurance policy.</p>	
Applicant's Signature _____	Date _____
Seller Representative's Signature _____	Date _____

NO CLAIMS WILL BE PAID WITHOUT PRIOR AUTHORIZATION
CLAIMS: 1-877-483-4559

MECHANICAL REPAIR SERVICE CONTRACT

This agreement describes the coverage You will have under Your Mechanical Repair Service Contract (hereafter referred to as "Service Contract"). In return for payment by You of the Service Contract Price and subject to all terms of this Service Contract, We agree with You as follows:

TABLE OF CONTENTS

I. KEY TERMS	Page 2
II. WHAT THIS SERVICE CONTRACT COVERS	Page 3
III. WHAT THIS SERVICE CONTRACT DOES NOT COVER	Page 3 - 4
IV. MAINTENANCE REQUIREMENTS.....	Page 4
V. WHO TO CALL FOR BREAKDOWN REPAIR AUTHORIZATION	Page 4
VI. YOUR RESPONSIBILITIES	Page 4
VII. GENERAL PROVISIONS	Page 5
VIII. STATE AMENDMENTS	Addendum A

I. KEY TERMS

"Vehicle" means the covered car or truck shown in Section 2 on the Information Schedule.

"You" and **"Your"** mean the customer (private individual) shown in Section 1 on the Information Schedule, or an eligible person to whom this Service Contract has been properly transferred.

"We", **"Us"** and **"Our"** means IDS Administrative Solutions 2520 St. Rose Parkway Suite 202, Henderson, NV 89014 (877) 483-4559 except where **"We"**, **"Us"** and **"Our"** in the states of AK, ME means the Selling Dealer.

"Administrator" means IDS Administrative Solutions 2520 St. Rose Parkway Suite 202, Henderson, NV 89014, Phone (877) 483-4559.

"Breakdown" means the mechanical or electrical failure of any original or like replacement part covered by this Service Contract to perform its intended function(s) in normal service, providing it has received all scheduled maintenance as recommended by the manufacturer in the Owner's Manual. Breakdown does not include the gradual reduction in operating performance caused by wear and tear.

"Odometer Miles" means the actual miles Your Vehicle has traveled as recorded on an unaltered odometer.

"Cost" means the reasonable and customary charges for parts and labor necessary to repair or replace the parts covered. These charges shall not exceed the manufacturer's suggested retail price for parts and labor allowances derived from nationally recognized labor time publications at the sole discretion of the administrator.

At the Administrator's option, replacement parts used in covered repairs may include new, remanufactured, used or non-original equipment manufactured parts. **"Warranty"** means any Warranty of the manufacturer, state required Warranty, dealer Warranty or a Repair Facility guarantee.

"Deductible" means the amount You are required to pay, as shown in Section 3 on the Information Schedule, per visit for covered Breakdowns. The deductible is \$100.

"Miles" means the number of Miles shown in Section 3 on the Information Schedule.

"Months" means the number of Months shown in Section 3 on the Information Schedule.

"Service Contract Price" means the amount You paid for this Service Contract shown on the Information Schedule.

"Service Contract Purchase Date" means the date You purchased this Service Contract shown on the Information Schedule.

"Repair Facility" means a franchised automobile dealer or licensed repair facility that provides a written parts and labor guarantee for covered repairs of not less than 12 months and 12,000 miles. Repairs performed by any facility must receive authorization from the Administrator prior to beginning repairs.

"Selling Dealer" means the dealer from whom You purchased this Service Contract shown on the Information Schedule.

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II. WHAT THIS SERVICE CONTRACT COVERS

A. BREAKDOWN

During the Service Contract Period, We will pay a Repair Facility for authorized claim, or at Our option, reimburse You the Cost to remedy any authorized mechanical Breakdown of the following parts less Your Deductible. At the Administrator's option, replacement parts used in covered repairs may include new, remanufactured, used or non-original equipment manufacturer parts.

Engine: All internally lubricated parts of the engine, including but not limited to: pistons, piston rings, piston pins, crankshaft and main bearings, connecting rods and rod bearings, camshaft bearings, timing chain and timing gears, intake and exhaust valves, valve spring, oil pump, push rods, rocker arms, hydraulic lifters, rocker arm shafts. The engine block and cylinder heads are also covered if damaged due to the failure of an internally lubricated part of the engine.

The primary water pump is also covered. No other engine parts are included under this Service Contract.

Transmission/Transfer case*: All internally lubricated parts of the manual or automatic transmission and transfer case including but not limited to: torque converter, oil pump, drum, planetaries, sun gear, shell, shafts, bearings, shift rails, forks and synchronizers. Damage resulting from failures by related parts or units such as but not limited to: levers, controls, linkages, cables, radiator, coolers, rubber mounts, external oil lines, viscous couplings, drive axles/bearings and electronic components, internal or external, to the engine and transmission are not covered. Note: Differential Breakdowns of any kind are non-eligible for coverage under this Service Contract unless drive axle surcharge has been selected and paid for.

***4x4/AWD Transfer case must be purchased if so equipped.** Coverage will apply when selected in Section 3 on the Information Schedule and the appropriate surcharge has been paid.

***Turbo/Supercharged must be purchased if so equipped.** All internally lubricated parts, turbo charger and injection pump.

B. OPTIONAL COVERAGE

Optional Coverage, described below, adds coverage to the components listed above and is an additional cost. Optional coverage applies only when selected in Section 3 on the Information Schedule and the appropriate surcharge has been paid.

1. **Seals and Gaskets** - All seals and gaskets that in come in direct contact with listed components.
2. **Business Use Coverage – Eligibility is limited to the following: cars, trucks and vans used for route sales, inspection, maintenance, repair, landscaping, carrying tools to a job site & eligible Vehicles owned by religious/charitable organizations (exclusions listed in section III. WHAT THIS CONTRACT DOES NOT COVER)**

C. ADDITIONAL BENEFITS

1. **Towing:** In the event of a mechanical Breakdown of a covered part, You will be reimbursed for reasonable related towing charges not to exceed \$75 per occurrence, actually incurred to tow the Vehicle to the Selling Dealer or authorized Repair Facility.
2. **Rental Reimbursement:** During the time when Your Vehicle is being repaired at an authorized Repair Facility for the failure of a covered part, You may qualify for rental car reimbursement, \$25 dollars per day not to exceed \$100 per occurrence.

III. WHAT THIS SERVICE CONTRACT DOES NOT COVER

MAINTENANCE AND PARTS NOT COVERED - THE FOLLOWING ARE NOT COVERED UNDER YOUR SERVICE CONTRACT:

- A. THE MAINTENANCE SERVICES AND PARTS DESCRIBED UNDER SERVICE CONTRACT SECTION IV. MAINTENANCE REQUIREMENTS OR IN THE MANUFACTURER'S MAINTENANCE SCHEDULE FOR YOUR VEHICLE.
- B. OTHER NORMAL MAINTENANCE SERVICES AND PARTS INCLUDING ENGINE TUNE-UP, (INCLUDES SPARK PLUGS, GLOW PLUGS, IGNITION WIRES, DISTRIBUTOR CAP AND ROTOR), CARBURETOR, BATTERIES, FILTERS, LUBRICANTS OR FLUIDS, AIR CONDITIONING REFRIGERANT, ENGINE COOLANT, ALL HOSES AND BELTS (NOT SPECIFICALLY LISTED), WIPER BLADES, BRAKE PADS AND SHOES, BRAKE ROTORS AND DRUMS, SUSPENSION ALIGNMENT, CONSTANT VELOCITY BOOTS, TIRES, WHEEL COVERS, WHEEL RIMS, WHEELS, WHEEL BALANCING, SHOCK ABSORBERS, EXHAUST SYSTEM, CATALYTIC CONVERTER, FRICTION CLUTCH DISC AND PRESSURE PLATE, AND CLUTCH THROW OUT BEARING.

IN ADDITION, WE WILL NOT PAY BENEFITS:

1. FOR COSTS COVERED BY ANY WARRANTY OF THE MANUFACTURER, STATE REQUIRED WARRANTY, DEALER WARRANTY OR A REPAIR FACILITY'S GUARANTEE REGARDLESS OF WHETHER THEY HONOR SUCH WARRANTY OR GUARANTEE.
2. FOR ANY COSTS THAT ARE OR WOULD HAVE BEEN COVERED UNDER ANY VEHICLE MANUFACTURER WARRANTY WHETHER OR NOT SUCH WARRANTY IS IN EFFECT IN ANOTHER COUNTRY OR HAS BEEN VOIDED BY THE MANUFACTURER.
3. IF YOUR VEHICLE HAD BEEN DECLARED A TOTAL LOSS, SALVAGED OR JUNK VEHICLE.
4. WHEN REPAIRS ARE PERFORMED WITHOUT THE ADMINISTRATOR'S PRIOR AUTHORIZATION.
5. FOR EXPENSES CHARGED FOR THE DISPOSAL OF ENVIRONMENTALLY UNSAFE MATERIALS.
6. FOR EXPENSES CHARGED FOR NON-SPECIFIC MATERIALS OR SHOP SUPPLIES.
7. FOR A BREAKDOWN CAUSED BY OR INVOLVING COLLISION, FIRE, THEFT, VANDALISM, RIOT, TERRORIST ACTS, WAR, EXPLOSION, LIGHTNING, EARTHQUAKE, HURRICANE, TROPICAL STORM, VOLCANIC ERUPTION, WINDSTORM, HAIL, WATER, FREEZING OR FLOOD.
8. FOR LOSS OF TIME, ECONOMIC LOSS, INCONVENIENCE, LODGING, FOOD, FREIGHT CHARGES, CORE CHARGES, STORAGE CHARGES, OR OTHER CONSEQUENTIAL LOSS OR DAMAGE THAT RESULTED FROM A BREAKDOWN.
9. FOR A BREAKDOWN WHEN CONTAMINATED FLUIDS CAUSED OR CONTRIBUTED TO THE BREAKDOWN.
10. FOR ANY BREAKDOWN CAUSED BY CONTAMINATION, OVERHEATING, LACK OF COOLANT OR LUBRICANTS, LACK OF OIL VISCOSITY, SLUDGE OR RESTRICTED OIL FLOW. EXAMPLES INCLUDE BUT NOT LIMITED TO: ENGINE AND TRANSMISSION.
11. IF YOUR VEHICLE WAS MANUFACTURED AS A NON-U.S. SPECIFICATION MODEL.
12. FOR A BREAKDOWN CAUSED BY TOWING A TRAILER OR ANOTHER VEHICLE UNLESS YOUR VEHICLE IS EQUIPPED FOR THIS AS RECOMMENDED BY THE MANUFACTURER.
13. FOR A BREAKDOWN CAUSED BY USING YOUR VEHICLE FOR RACING OR OTHER COMPETITION.
14. FOR A BREAKDOWN CAUSED BY OR INVOLVING MODIFICATIONS. (Lift kits greater than four inches, after market performance parts or systems, oversized tires exceeding OEM specs by more than two plus sizes)
15. IF YOUR VEHICLE HAS BEEN MODIFIED TO PLOW SNOW, WHETHER THE SNOW PLOW BLADE IS ATTACHED TO THE VEHICLE OR NOT.
16. FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGE OR LOSS SHOULD YOUR VEHICLE BE INVOLVED IN A COLLISION CAUSED BY OR INVOLVING A BREAKDOWN OF A COMPONENT COVERED BY THIS SERVICE CONTRACT.
17. FOR THE REPAIR OF VALVES AND/OR RINGS FOR THE PURPOSE OF RAISING THE ENGINE'S COMPRESSION.
18. TO CORRECT A COSMETIC IMPERFECTION.
19. FOR A BREAKDOWN CAUSED BY ABUSE, MISUSE, ALTERATIONS OR LACK OF CUSTOMARY MAINTENANCE AS RECOMMENDED IN SERVICE CONTRACT SECTION IV. MAINTENANCE REQUIREMENTS AND/OR IN THE MANUFACTURER'S MAINTENANCE SCHEDULE FOR YOUR VEHICLE.
20. FOR A BREAKDOWN CAUSED BY RUST OR WEATHER RELATED CORROSION.
21. FOR A BREAKDOWN OF A COVERED PART RESULTING FROM THE FAILURE OF A NON-COVERED PART.
22. IF YOUR VEHICLE IS AN EXOTIC VEHICLE OR IS A TRUCK RATED MORE THAN 3/4 TON UNLESS 1 TON SURCHARGE HAS BEEN SELECTED AND PAID FOR.

**NO CLAIMS WILL BE PAID WITHOUT PRIOR AUTHORIZATION
CLAIMS: 1-877-483-4559**

III. WHAT THIS SERVICE CONTRACT DOES NOT COVER (Continued)

23. FOR A BREAKDOWN CAUSED BY OR INVOLVING EQUIPMENT, COMPONENTS OR SYSTEMS NOT INSTALLED BY THE MANUFACTURER.
24. IF YOUR VEHICLE'S ODOMETER HAS BEEN STOPPED, ALTERED OR MISREPRESENTS YOUR VEHICLE'S ACTUAL MILEAGE.
25. TO REPAIR, REPLACE, ADJUST OR ALIGN ANY PART NOT COVERED BY THIS SERVICE CONTRACT UNLESS REQUIRED IN CONJUNCTION WITH THE REPAIR OF A COVERED PART.
26. FOR DIAGNOSIS CHARGES, COST OF DISASSEMBLY OR ASSEMBLY IF YOUR REPAIR IS NOT COVERED OR HAS BEEN DENIED.
27. FOR A BREAKDOWN THAT IS A DIRECT RESULT OF A MECHANICAL OR STRUCTURAL DEFECT WHEN THE MANUFACTURER HAS ANNOUNCED A PUBLIC RECALL FOR THE PURPOSE OF CORRECTING SUCH A DEFECT.
28. FOR ADDITIONAL LOSS OR DAMAGE WHICH IS OCCASIONED BY YOU OR OPERATOR'S FAILURE TO USE ALL REASONABLE PRECAUTIONS TO PROTECT THE VEHICLE FROM ANY FURTHER LOSS OR DAMAGE AFTER A BREAKDOWN OR FAILURE HAS OCCURRED OR BEEN INDICATED.
29. FOR REPAIRS MADE SOLELY TO MEET OR MAINTAIN ANY GOVERNMENTAL EMISSION STANDARDS.
30. FOR DAMAGE CAUSED TO YOUR ENGINE RESULTING FROM THE INGESTION OF WATER THROUGH THE ENGINE AIR INTAKE SYSTEM (COMMONLY REFERRED TO AS WATER INGESTION).
31. FOR REPAIRS OF WATER AND AIR LEAKS, RATTLES, SQUEAKS AND WIND NOISE.
32. IF YOUR VEHICLE IS POWERED ENTIRELY BY A FUEL SOURCE OTHER THAN GASOLINE OR DIESEL FUEL OR SYSTEMS THAT ARE CONSIDERED ALTERNATIVE FUEL OR ELECTRIC VEHICLES.
33. FOR ANY BREAKDOWN OR CONDITION OCCURRING PRIOR TO THE CONTRACT PURCHASE DATE OR DURING THE CONTRACT ELIMINATION PERIOD.
34. FOR A BREAKDOWN WITHIN THE FIRST NINETY (90) DAYS AND 1,000 MILES AFTER THE SERVICE CONTRACT PURCHASE DATE. (UNLESS 30 DAY AND 1,000 MILE SURCHARGE HAS BEEN SELECTED AND PAID FOR)
35. FOR BREAKDOWNS CAUSED BY OR INVOLVING PREVIOUS IMPROPER REPAIRS.
36. FOR REPAIR COSTS OR EXPENSES IF THE VEHICLE HAS BEEN USED FOR THE FOLLOWING PURPOSES, REGARDLESS OF WHETHER THE BUSINESS USE OPTION WAS PURCHASED: POLICE OR LAW ENFORCEMENT SERVICES, FIRE, AMBULANCE OR EMERGENCY SERVICES, TAXI, LIMOUSINE OR SHUTTLE SERVICES, PICK-UP AND/OR DELIVERY OPERATIONS, RACING, NEWSPAPER OR MAIL DELIVERY, RENTAL SERVICES, CONSTRUCTION, SECURITY SERVICES, SNOW REMOVAL OR SNOW PLOWING, CABLE OR LINE INSTALLATION, OR HAULING FOR HIRE, OR IF THE VEHICLE HAS BEEN USED FOR HAULING TRAILERS IN EXCESS OF THE MANUFACTURER'S RATED CAPACITY OR HAULING TRAILERS WITHOUT SUITABLE EQUIPMENT, OR IF THE REQUIREMENTS IN THE MANUFACTURER'S MANUAL FOR VEHICLES USED TO PULL TRAILERS ARE NOT FOLLOWED;

IV. MAINTENANCE REQUIREMENTS

I understand that a breakdown of a covered part within the first ninety (90) days and 1,000 miles after the Service Contract Purchase Date will not be covered. (Unless 30 day and 1,000 mile surcharge has been selected and paid for)

In order to keep Your Service Contract valid, it is the responsibility of the contract Holder to have:

You **MUST** change your engine oil and engine oil filter every (180) days or 6,000 miles whichever comes first. If this maintenance requirement of 180 days or 6,000 miles is exceeded by 1 day or more, or 1 mile or more, coverage for any eligible component or breakdown will be denied. **Maintenance requirements are mandatory to be eligible for any breakdown.**

I understand that I must have the engine oil and engine oil filter changed by a licensed service/repair facility every (180 Days) or six thousand (6,000) miles, whichever comes first. I understand that all maintenance receipts must be a preprinted invoice by the licensed service/repair facility and will be required in the event of a claim. (Handwritten/Self computer generated receipts will not be accepted)

V. WHO TO CALL FOR BREAKDOWN REPAIR AUTHORIZATION

Before any covered repairs can begin, You must contact the Selling Dealer or the Administrator. If You have moved or are traveling out of town, call the Administrator toll free:

1-877-483-4559

VI. YOUR RESPONSIBILITIES

You are responsible for making sure the oil warning light/gauge and the temperature warning light/gauge are functioning before driving Your Vehicle. You are required to safely pull Your Vehicle off the road and shut down the engine immediately when either of these lights/gauges indicates a problem.

If You experience a Breakdown, You agree to:

- Use all reasonable means to protect Your Vehicle from further damage.
- Notify the Administrator as soon as possible.
- Authorize the Repair Facility to perform necessary diagnostic work and provide "teardown authorization" so that the Repair Facility can provide an accurate diagnosis and estimate of repairs. **IMPORTANT: WE WILL NOT PAY FOR DIAGNOSIS CHARGES FOR REPAIRS NOT COVERED UNDER THIS SERVICE CONTRACT.**
- Furnish the Administrator with such information as the Administrator may reasonably require and if requested provide proof of Your Vehicle's regular maintenance during the Service Contract Period as defined in Service Contract Section IV. Maintenance Requirements.
- Reserve the Administrator the right to refer Your Vehicle to the Selling Dealer or a dealership that sells and services Your type of Vehicle, for certain repairs.
- Allow the Administrator to examine Your Vehicle if the Administrator asks to do so.
- Obtain authorization from the Administrator prior to beginning any repairs covered by this Service Contract.
- Call the following business day or as soon as reasonably possible to receive claim filing instructions should a Breakdown occur on a weekend or holiday. Customer service hours are 8:00 AM - 6:30 PM CST Monday through Friday.

**NO CLAIMS WILL BE PAID WITHOUT PRIOR AUTHORIZATION
CLAIMS: 1-877-483-4559**

VII. GENERAL PROVISIONS

1. Service Contract Period

The term of this Service Contract is the Months and Miles shown in Section 3 on the Information Schedule. The term begins on the Service Contract Purchase Date and at the current odometer reading shown in Section 2 of the Information Schedule. The term ends when the Months from the Service Contract Purchase Date is reached or when the additional Miles are registered on the odometer, whichever occurs first.

2. When And Where You Are Covered

You are covered when this Service Contract is issued or transferred to You. This Service Contract applies only to Breakdowns occurring within the continental United States of America, Alaska, Hawaii and Canada.

3. If You Have Other Coverage

If the manufacturer or Repair Facility agrees to cover all or some of the Cost of a Breakdown after a Warranty or guarantee has expired, We will pay only for any extra Cost. If You have any other Rental Reimbursement or Towing coverage, We will pay only the amount in excess of that coverage, subject to the limits of this Service Contract.

4. Your Help And Cooperation

Your help and cooperation is required if We ask You to help Us enforce Your rights against any manufacturer or Repair Facility who may be responsible to You for the Cost of repairs covered by this Service Contract.

5. Limit of Liability

Our limit of liability is the Cost to repair or replace any covered Breakdown. The limit of liability per covered Vehicle is the lesser of: \$3,000 per engine/water pump/turbo/supercharger and \$2,000 per transmission and \$1,500 per transfer case (when the applicable surcharge has been paid) or the average trade-in value of your vehicle as determined by NADA (the official used car guide) at time of loss. The total of all benefits paid or payable shall not exceed the actual cash value (ACV) determined by NADA average trade-in value at time of breakdown.

6. Subrogation

If We pay for a loss, We may require You to assign to Us Your rights of recovery against others. We will not pay for a loss if You impair these rights to recover. Your rights to recover from others may not be waived.

7. Dispute Resolution - Arbitration

This Service Contract requires binding arbitration if there is an unresolved dispute between You and Us concerning this Service Contract (including the Cost of, lack of or actual repair or replacement arising from a Breakdown). Under this Arbitration provision, You give up Your right to resolve any dispute arising from this Service Contract by a judge and/or a jury. You also agree not to participate as a class representative or class member in any class action litigation, any class arbitration or any consolidation of individual arbitrations. In arbitration, a group of three arbitrators (each of whom is an independent, neutral third party) will give a decision after hearing Your and Our positions. The decision of a majority of the arbitrators will determine the outcome of the arbitration and the decision of the arbitrators shall be final and binding and cannot be reviewed or changed by, or appealed to, a court of law. To start arbitration, either You or We must make a written demand to the other party for arbitration. This demand must be made within one (1) year of the earlier of the date the Breakdown occurred or the dispute arose. You and We will each separately select an arbitrator. The two arbitrators will select a third arbitrator called an "umpire." Each party will each pay the expense of the arbitrator selected by that party. The expense of the umpire will be shared equally by You and Us. Unless otherwise agreed to by You and Us, the arbitration will take place in the county and state in which You live. The arbitration shall be governed by the Federal Arbitration Act (9 U.S.C.A. § 1 et. seq.) and not by any state law concerning arbitration. The rules of the American Arbitration Association (www.adr.org) will apply to any arbitration under this Service Contract. The laws of the state of Illinois (without giving effect to its conflict of law principles) govern all matters arising out of or relating to this Service Contract and all transactions contemplated by this Service Contract, including, without limitation, the validity, interpretation, construction, performance and enforcement of this Service Contract.

8. How This Service Contract May Be Transferred

Your rights and duties under this Service Contract may **only be transferred once (one time) to a subsequent purchaser** directly by You within thirty (30) days from the date of sale to the subsequent owner and upon payment to Us of a \$50 transfer fee. This Service Contract may not be transferred to any entity in the business of selling or leasing motor vehicles. This Service Contract can only be transferred if either the remaining portion of the original manufacturer Warranty including Powertrain Warranty or the Limited Warranty provided by Us has not been reduced, voided or transferred. In the event of Your death, the benefits of this Service Contract will be available to Your spouse or legal representative.

9. How This Service Contract May Be Canceled - Including Refunds And Charges Cancellation By You

- A. **Contact the ADMINISTRATOR in writing, within thirty (30) days after the requested cancellation date, and enclose this contract.** YOU may cancel this Service Contract at any time, including when a loss of the VEHICLE occurs or when YOU sell the VEHICLE without transfer of this CONTRACT. **To cancel, YOU must submit a written request and return this CONTRACT to the SELLING DEALER or directly to OUR ADMINISTRATOR.**
- B. **Include with YOUR refund request proof that there is no lien or outstanding credit obligation against this CONTRACT.** If such proof is not provided, or if there is a lien or outstanding credit obligation against this CONTRACT, the lien holder or creditor will be the sole payee of the refund.
- C. If this CONTRACT is cancelled because the VEHICLE is repossessed, the lien holder or creditor will be the sole payee of the refund & claims will not be deducted from the refund.
- D. If this CONTRACT is cancelled because of a total loss of the VEHICLE, the lien holder or creditor will be the sole payee of the refund, **unless YOU provide the ADMINISTRATOR with proof that there is no lien or outstanding credit obligation, then claims will not be deducted from the refund.**
- E. OUR ADMINISTRATOR may cancel this CONTRACT at anytime if YOU do not pay the CONTRACT purchase price or if YOU make a material misrepresentation in obtaining the CONTRACT or in the submission of a claim. OUR ADMINISTRATOR may also cancel this CONTRACT if YOU have granted a third-party creditor the right to cancel this CONTRACT, and OUR ADMINISTRATOR has received notice from that third-party creditor that contract should be cancelled. If OUR ADMINISTRATOR CANCELS this CONTRACT and there is a lien or outstanding credit obligation against the CONTRACT, then the lien holder or creditor will be the sole payee of the refund and claims will not be deducted from the refund.
- F. YOU may cancel this CONTRACT at anytime, including when a loss of the VEHICLE occurs or when YOU sell the VEHICLE without transfer of this CONTRACT. **To cancel, YOU must submit a written request and return this CONTRACT to the SELLING DEALER or directly to OUR ADMINISTRATOR. YOU must include, with YOUR request, a notarized affidavit indicating the odometer reading at the date of the request.** If this CONTRACT is cancelled within the first thirty (30) days and no claims have been filed, OUR ADMINISTRATOR will refund the entire CONTRACT purchase price. If this CONTRACT is cancelled after the first thirty (30) days or if a claim has been filed, a pro-rata refund of the unused time or unused mileage will be made. The pro-rata refund will be calculated by multiplying the Service Contract Price by the lesser percentage of the unused Months or unused Miles compared to the total Months or total Miles of Your Service Contract Period, less an administrative fee of fifty dollars (\$50.00) and any claims paid or pending will be deducted from the refund, except as otherwise stated above. All refunds will be paid to the Lien holder if any, otherwise to You. If the Service Contract is canceled by Us, the cancellation period of thirty (30) days is changed to sixty (60) days. **Please contact YOUR Selling DEALER for a cancellation quote.**

10. Entire Service Contract

This Service Contract represents the entire agreement between You and Us. No person has the authority to change this Service Contract or to waive any of its provisions. No other written or oral statements apply to this Service Contract.

If Your Vehicle is financed with Toyota Motor Credit Corporation (TMCC) or Ford Motor Credit Corporation (FMCC): GENERAL PROVISIONS – Number 5 "Limit of Liability" is deleted in its entirety and replaced by the following:

Our limit of liability is the Cost to repair or replace any covered Breakdown; but in no event shall this Cost exceed the average retail value of Your Vehicle as determined by the NADA (Official Used Car Guide) at the time of loss.

FOR BREAKDOWN REPAIR AUTHORIZATION, CALL YOUR SELLING DEALER OR: - **Call the Administrator toll-free: 1-877-483-4559**

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CLAIMS: 1-877-483-4559**